

Tom Morris, President Chesapeake Car Wash 111 Defense Highway Annapolis, Maryland 21401 Phone: 410-703-3757 Email: hockeyalys@aol.com

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To Whom It May Concern:

I would like to highly recommend Donald Uxa with Processional Car Wash Management. During his site visit to our car wash last week, it was evident that Mr. Uxa's knowledge of the car wash business is extensive.

His operations recommendations were extremely helpful and will save us thousands of dollars each year. These included examples of how to improve service and eliminate equipment down time in addition to preventing additional financial waste. I was impressed with his attention to detail on what fitting to use on a particular part to reviewing the yearly numbers.

Had we reached out to Mr. Uxa prior to construction, he would have been able to save us thousands of dollars and operate more efficiently. Should we decide to build another car wash, we will most definitely have him be involved in the planning stage, as it could offer a significant cost savings.

His visit was incredibly helpful; we have requested he come back in 6 weeks. If you any questions, please do not hesitate to contact me directly.

Kind Regards,

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Tom Morris

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